



MANAGEMENT GROUP

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" We had the fortunate opportunity to retain Hospitality Excellence to develop and present "Managing for Results" training series for our management team for our nine Auto Tag Group offices throughout Florida. We were very interested in coaching and inspiring our managers in all areas of service excellence, leadership and teambuilding. Training Leader Pamela Evans captured the participant's attention with bold statements, vivid examples and humor in the workshops which were customized, practical and memorable. Pam and the Hospitality Excellence Team had the unique ability to really understand our business as well as our needs and build rapport with individuals at all levels of our organization. Our management team continues to apply the management skills learned months later. We plan to have Hospitality Excellence back in the future to reinforce the skills and ideas they taught our management team. "

*Philip G. Caldwell
Corporate Controller
Auto Tag Management Group*